

Oyster

Oyster HR

The case study

Oyster HR is a global employment company that builds a bridge between companies and the world's top talent—so everyone, everywhere, has the chance to prosper. They believe distributing work opportunities can improve the health of people, communities, local economies, and the environment.

Benefits in Numbers

Remote contract signing process excellence:

82%

Of contracts are signed in 1 day

100%

Less friction in signing process

49+

Countries covered

74%

Reduction in cost of e-signing

Transforming employment contract signing experience

What were the challenges?

- Remote video identification with the existing provider created friction for end users.
- Ensuring that users can sign employment contracts from anywhere, anytime.
- Ensuring a smooth end user experience of electronic signing.

The solution & benefits

Oyster HR was already using a remote identification and qualified signature provider based on video identification integrated with the DocuSign platform. They wanted to simplify the onboarding experience and reduce contract signing time by keeping the same signing platform.



Company Benefits

Reduced time and cost of signing employment contracts.



User benefits

Smooth onboarding with 2 min self service registration process in 24 languages.



Legal benefits

KYC compliant identification (all EU) leads to an EU Trusted list qualified signature by EU regulation valid in all EU.

