



CERTIFICATE

SRC Security Research & Consulting GmbH

Confirms hereby, to the Company

**ZealiD AB
Box 3437
11156 Stockholm
Sweden**

for the Trust Service

ZealiD TRA Service

the fulfilment of all relevant requirements of the Regulation (EU) No. 910/2014¹ (eIDAS)
for the ZealiD TRA Service

Certificate valid until

22.05.2024

SRC Registration Number **SRC.00051.TSP.05.2022**

This certificate is only valid in combination with the conformity assessment report.

Bonn, 23 May 2022


Gerd Cimiotti

SRC Security Research & Consulting GmbH is an accredited Certification Body for Products, Processes and Services according to DIN EN ISO/IEC 17065 and offers accredited services (Conformity Assessment Body) in the sector of the Regulation (EU) No. 910/2014.



¹ Regulation (EU) No 910/2014 of the European Parliament and of the Council of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

Description of the Trust Service for qualified electronic Signatures

1. Certification Program

The certification body of SRC Security Research & Consulting GmbH is accredited by „DAkKS Deutsche Akkreditierungsstelle GmbH“¹ as a conformity assessment body of type certification body for products, processes and services according to DIN EN ISO/IEC 17065. Certifications are conducted on the bases of the „Certification program eIDAS of the Certification Body (CAB) (accredited area) of SRC Security Research & Consulting GmbH“, version 1.0, dated 13.01.2017. The accredited certification program will be provided on request.

Certification bodies accredited by DAkKS are listed in the database:
<https://www.dakks.de/content/akkreditierte-stellen-dakks>.

The certification program is amended by the fulfilment of the requirements pursuant to [ETSI EN 319 403] for conformity assessment bodies assessing trust service providers.

2. Subject of Conformity Assessment**1. Trust Service Provider**

ZealiD AB

Box 3437

11156 Stockholm

Sweden

www.zealid.com

2. Trust Service / Target of Assessment

The target of the conformity assessment is the component for the identification of natural persons according Regulation (EU) No 910/2014, Article 24 (1) d)

- **ZealiD TRA Service**

The component is identified as follows:

Identification of the Trust Service	
ServiceTypeIdentifier	http://uri.etsi.org/TrstSvc/Svctype/IdV/nothavingPKId
ServiceName	ZealiD TRA Service

This means that there is no need to adapt the Trust Service Status List (TSL) issued by the PTS.

¹ Deutsche Akkreditierungsstelle GmbH, Spittelmarkt 10, 10117 Berlin, www.dakks.de

3. Functional Description

ZealiD AB offers the component „ZealiD TRA Service“ (Trusted Registration Authority Service) for the identification of natural persons pursuant to Art. 24 (1) d of the Regulation (EU) No. 910/2014.

ZealiD TRA Service shall perform an identification of the natural person in a remote (online) environment. The service is restricted on natural persons only, where the subscriber and the subject are identical. An identification of legal persons is not supported.

ZealiD TRA Service uses an automated verification of identity method supported by mandatory identification vetting performed by a natural person (Registration Officer). For the identification of the subscriber physical identification documents as well as digital identification documents (NFC based documents based on ICAO standards) are supported. For the identification process the following forms of identification documents are accepted:

- ID cards,
- Passports and
- Residence-permits.

Within the identification process the subscriber has to be physical present (remote) and has to take a selfie that is used for the liveness check. For this, an application of FaceTec is operated by ZealiD AB. For the collection and verification of subscriber's identity attributes the values are extracted from the identification document. The subscriber takes a picture of the document. If the document is NFC enabled, ZealiD TRA Service will read the data contained on the electronic chip. If the document does not contain NFC chip, ZealiD AB will ask the Subscriber to take a video of the document additionally to the photos.

The data from the identification document is checked for document genuineness and validity according to national government ID issuing standards or where applicable ICAO standards.

Finally a manual vetting process step is performed by at least one Registration officer.

The identification procedure can be used for the identification of a natural person who requests the issuance of a qualified certificate from a trust service provider. These are qualified certificates where the electronic signature creation data corresponding to the electronic signature validation data is located in a qualified signature creation device (QSCD). These certificates contain the QC statement for policy QSCP-n-qscd as required by ETSI EN 319 412-5.

The identification process is described in ZealiD TRA Service's Trust Service Practice Statement (TSPS), on ZealiD AB's website and in demonstration videos available on the website of ZealiD AB.

4. Fulfilment of the Requirements of the Regulation No. 910 /2014 and further legal requirements

The conformity assessment report at hand reflects compliance with the requirements of the Regulation (EU) No. 910/2014 that are relevant for the component identification of natural persons. For evidence, reference is made to the fulfilment of the requirements of relevant standards of the standardisation body ETSI. The evaluation reports [ER EN 319 401], [ER EN 319 411-1], [ER EN 319 411-2] and [ER TS 119 461] contain the detailed assessment results, which state the fulfilment of the requirements pursuant to the related standards [ETSI EN 319 401] (General Requirements for all TSPs), [ETSI EN 319 411-1] (Requirements for TSPs issuing certificates), [ETSI EN 319 411-2] (Requirements for TSPs issuing qualified certificates) and [ETSI TS 119 461] (Requirements for trust service components providing identity proofing of trust service subjects).

In addition, the ZealiD TRA Service fulfils also relevant requirements of the German ordinance for automated video identification (Provisional recognition of an innovative identification method pursuant to section 11 (3) VDG, identification of a natural person in the context of the application for a qualified certificate using video transmission (video identification) with automated procedure), cf. [Vfg Autoident]. For this, the evaluation report [ER AutoID Vfg] is available. However, compliance with these requirements does not form the basis for certification of the ZealiD TRA Service. It is for information only.

1. Fulfilment of the Requirements of the Regulation No. 910 /2014

The component for identification of natural persons fulfils the following general requirements pursuant to Regulation No. 910 /2014.

Reference	Fulfilment by the Trust Service
Article 13	Liability and burden of proof
1.	<p>ZealiD AB offers their customers a component for the identification of natural persons. The service provider collects evidences related to the provided service to refute an intentional or negligent act in the event of damage having occurred.</p> <p>Evaluation Reports on ETSI EN 319 401, chapter 7, section 7.10; ETSI EN 319 411-1/-2, sections 6.3.4, 6.4.5; ETSI EN 319 411-1, sections 6.4.6, 6.8.4; ETSI TS 119 461, section 8.5.2</p>
2.	<p>ZealiD AB informs its customers in advance of any restrictions on the use of the services provided. These are identified in the publicly available terms and conditions and in the Trust Service Practice Statement (TSPS) documents and are therefore available to third parties.</p> <p>Evaluation Reports on ETSI EN 319 401, section 6.2; ETSI EN 319 411-1/-2, section 6.3.4; ETSI EN 319 411-1, section 6.1; ETSI TS 119 461, section 8.1</p>

Reference	Fulfilment by the Trust Service
3.	<p>ZealiD AB has an insurance policy for covering all liabilities arising from the ZealiD TRA Service, which is published in the repository on the website of ZealiD AB. The liability of ZealiD AB is limited to the coverage of the insurance policy.</p> <p>ZealiD AB has replaced the insurances concluded with Trygg-Hansa Försäkring and Säkra AB with a new insurance policy concluded with the Swedish branch of QBE Europe SA/NV under the policy number 090 0002387.</p> <p>The insurance covers 10.000.000 Swedish Krona for each insurance case and in total. For public relations costs and cyber extortion costs, the coverage is limited to 2.500.000 Swedish Krona. This insurance covers also the incident response handling service provided by Crawford.</p> <p>The insurance policy is valid from 2021-01-01 until 2022-12-31.</p> <p>The insurances cover unforeseen damages. For all foreseeable cases, the liability of ZealiD AB is regulated by contractually agreements and the terms and conditions. The coverage sum of the insurance will be extended over time when the business operation of ZealiD AB grows.</p> <p>Evaluation Reports on ETSI EN 319 401, section 7.1.1</p>
Article 15	<p>Accessibility for persons with disabilities</p> <p>ZealiD AB offers its trust service for the identification of natural persons to persons with disabilities as far as possible. The provision of end user products for the use of the trust service is generally not necessary and is not offered by ZealiD AB. The service is only offered to natural persons.</p> <p>Evaluation Report on ETSI EN 319 401, section 7.13</p>
Article 19	<p>Security requirements applicable to trust service providers</p> <p>1. ZealiD AB takes appropriate technical and organisational measures to control the security risks in connection with the trust service provided for the identification of natural persons. The measures take into account the state of the art and the level of security is appropriate to the level of risk. This includes both technical measures for the operation of the trusted third party service and organisational measures to ensure in particular the reliability and expertise of the personnel deployed.</p> <p>Measures have been taken to prevent the effects of security breaches and to inform stakeholders in the event of such an</p>

Reference	Fulfilment by the Trust Service
	<p>incident.</p> <p>Evaluation Reports on ETSI EN 319 401, chapter 7; ETSI EN 319 411-2, section 6.4.5; ETSI EN 319 411-1, sections 6.4, 6.5.5, 6.5.6, 6.5.7, 6.8.4, 6.8.6, 6.9.1</p> <p>2. ZealiD AB notifies without undue delay, but in any event within 24 hours after having become aware of it, the supervisory body and other relevant bodies of any breach of security or loss of integrity that has a significant impact on the trust service provided or on the personal data maintained therein.</p> <p>If the breach of security or the loss of integrity is likely to have a detrimental effect on a natural person for whom the trust service was provided, ZealiD AB also informs this natural person immediately of the breach of security or the loss of integrity.</p> <p>Evaluation Reports on ETSI EN 319 401, section 7.9; ETSI EN 319 411-1, section 6.4.8</p>
Article 20	Supervision of qualified trust service providers
1.	<p>The service for the identification of natural persons is assessed every 24 months by a conformity assessment body.</p> <p>Evaluation Reports on ETSI EN 319 401, section 7.13; ETSI EN 319 411-1/-2, section 6.7</p>
Article 24	Requirements for qualified trust service providers
1. (a) – (c)	Not applicable.
1. (d)	<p>ZealiD TRA Service verifies by appropriate means and in accordance with national law the identity and specific attributes of the natural person to whom the qualified certificate is issued. It is a so-called compliant component that fulfil an identification conformant to Regulation (EU) 910/2014, Art. 24 (1) (d).</p> <p>In addition, the ZealiD TRA Service also fulfils relevant requirements of the ordinance according to § 11 para. 3 of the German “Vertrauensdienstegesetz” (VDG).</p> <p>Note: Identification according to (d) requires recognition at national level in order to be eIDAS compliant.</p> <p>Evaluation Reports on ETSI EN 319 411-1/-2, section 6.2.2; ETSI TS 119 461, sections 8.1, 8.2.2.1, 8.2.3, 8.3.1, 8.3.2, 8.3.3, 8.4.1 till 8.4.4, 8.5, 9.1, 9.2.3.1, 9.2.3.3</p> <p>2. (a) ZealiD AB informs the supervisory body of any changes in the</p>

Reference	Fulfilment by the Trust Service
	<p>provision of the ZealiD TRA service and of any intended discontinuation of the component.</p>
	<p>Evaluation Reports on ETSI EN 319 401, sections 6.1, 7.12; ETSI EN 319 411-1, section 6.4.9</p>
2. (b)	<p>ZealiD AB only employs personnel who have the necessary reliability and expertise. The staff has the necessary qualifications and is regularly trained internally as well as externally.</p>
	<p>Evaluation Reports on ETSI EN 319 401, section 7.2; ETSI EN 319 411-1, sections 6.4.4, 6.9.1</p>
2. (c)	<p>ZealiD AB has an insurance policy for covering all liabilities arising from the ZealiD TRA Service, which is published in the repository on the website of ZealiD AB. The liability of ZealiD AB is limited to the coverage of the insurance policy.</p>
	<p>ZealiD AB has replaced the insurances concluded with Trygg-Hansa Försäkring and Säkra AB with a new insurance policy concluded with the Swedish branch of QBE Europe SA/NV under the policy number 090 0002387.</p>
	<p>The insurance covers 10.000.000 Swedish Krona for each insurance case and in total. For public relations costs and cyber extortion costs, the coverage is limited to 2.500.000 Swedish Krona. This insurance covers also the incident response handling service provided by Crawford.</p>
	<p>The insurance policy is valid from 2021-01-01 until 2022-12-31.</p>
	<p>The insurances cover unforeseen damages. For all foreseeable cases, the liability of ZealiD AB is regulated by contractually agreements and the terms and conditions. The coverage sum of the insurance will be extended over time when the business operation of ZealiD AB grows.</p>
	<p>Evaluation Reports on ETSI EN 319 401, section 7.1.1.</p>
2. (d)	<p>ZealiD AB will inform persons about the exact conditions for using the service, including restrictions on use, before entering into any contractual relationship with that person.</p>
	<p>Evaluation Reports on ETSI EN 319 401, section 6.2; ETSI EN 319 411-1/-2, sections 6.3.4, 6.9.4; ETSI EN 319 411-1, section 6.1; ETSI TS 119 461, section 8.1</p>
2. (e)	<p>ZealiD AB uses trustworthy systems and products that are protected against changes and ensure the technical security and reliability of the processes they support.</p>

Reference	Fulfilment by the Trust Service
	<p>The personal data collected to identify natural persons are processed and stored in trustworthy systems and products that are protected against changes and ensure the technical security and reliability of the processes they support.</p> <p>Evaluation Reports on ETSI EN 319 401, sections 7.3 till 7.10; ETSI EN 319 411-2, section 6.4.5; ETSI EN 319 411-1, sections 6.4, 6.5.5, 6.5.6, 6.5.7</p>
2. (f)	<p>ZealiD AB uses trustworthy systems to store the personal data transmitted to them in a verifiable form so that they are publicly available for retrieval only where the consent of the person to whom the data relates has been obtained, only authorised persons can make entries and changes to this data and the authenticity of the data can be checked. ZealiD AB will keep the data in safe custody until it ceases operations.</p> <p>The personal data collected to identify natural persons are processed and stored in trustworthy systems and products that are protected against modifications and that ensure the technical security and reliability of the processes they support. Public access to this information is generally not intended and technically not possible.</p> <p>Evaluation Reports on ETSI EN 319 401, sections 7.4 till 7.10, 7.13; ETSI EN 319 411-2, section 6.4.5; ETSI EN 319 411-1, sections 6.4, 6.5.5, 6.5.6, 6.5.7, 6.8.4</p>
2. (g)	<p>ZealiD AB has taken appropriate measures to protect data from falsification and theft.</p> <p>Evaluation Reports on ETSI EN 319 401, chapter. 7; ETSI EN 319 411-2, section 6.4.5; ETSI EN 319 411-1, sections 6.4, 6.5.5, 6.5.6, 6.5.7; ETSI TS 119 461, section 8.1</p>
2. (h)	<p>ZealiD AB records and keeps accessible relevant information about the data issued and received by the trusted service provider and retains it for at least twelve years after expiry of the corresponding certificate. If operations are terminated, the information is transferred to another trusted service provider or to the supervisory body for further hosting.</p> <p>Evaluation Reports on ETSI EN 319 401, chapters 7.10, 7.12; ETSI EN 319 411-1/-2, sections 6.3.4, 6.4.5; ETSI EN 319 411-1, sections 6.4.6, 6.4.9; ETSI TS 119 461, section 8.5.2</p>
2. (i)	<p>ZealiD AB has a termination plan which is updated on an ongoing basis. In the event that operations are terminated, the documented procedural steps of the termination plan are carried out.</p> <p>Evaluation Reports on ETSI EN 319 401, section 7.12; ETSI</p>

Reference	Fulfilment by the Trust Service
	EN 319 411-1, section 6.4.9
2. (j)	ZealiD AB processes personal data in accordance with Directive 95/46/EC. Evaluation Reports on ETSI EN 319 401, section 7.13; ETSI TS 119 461, section 8.1

2. Fulfilment of further (national) legal requirements

In addition, national legal requirements laid down in „Act (2016: 561) with supplementary provisions to the Regulation (EU) No. 910/2014 on electronic identification“ [2016:561] as well as in „Ordinance (2016: 576) with supplementary provisions to the EU Ordinance on Electronic Identification“ [2016:576] are in place (dated 2016-07-01). Both documents define additional provisions to the Regulation (EU) No. 910/2014.

Among other things, parts of these regulations are:

- The Government, or the authority designated by the Government, may adopt regulations for conformity assessments,
- The Government, or the authority designated by the Government, may adopt regulations for the certification of QSCDs,
- Tasks and rights of the supervisory body,
- Definition of the supervisory body (Swedish Post and Telecom Authority (PTS)).

Currently, no additional requirements have been established for qualified trust service providers and the qualified trust services they offer.

6. Result of Conformity Assessment

Summary of Results

For the trust service identification of natural persons a conformity assessment pursuant to the requirements of the Regulation (EU) No. 910/2014 [No 910/2014] was conducted. The conformity assessment body confirms the fulfilment of all relevant requirements of the Regulation (EU) No. 910/2014 (eIDAS) for the ZealiD TRA Service offered by ZealiD AB. In addition, the conformity assessment body confirms that ZealiD TRA Service provides for the identification of natural persons an equivalent assurance in terms of reliability to physical presence. The approval of the identification services with regard to Article 24 (1) (d) of the Regulation No 910/2014 has to be carried out at national level.

The conformity assessment was carried out in two steps:

- Stage 1: Review of documentation (time period 18.02.2022 till 19.04.2022) and

- Stage 2: Remote audit for the organisational and technical security measures of the ZealiD TRA Service (20.04.2022 to 04.05.2022). The on-site audits of the data centre located in Vilnius, where the main components of the ZealiD TRA Service are operated, was conducted on 09.05.2022 and 10.05.2022.

The legal requirements listed and the European standards ETSI EN 319 401, ETSI EN 319 411-1, ETSI EN 319 411-2 and ETSI TS 119 461 were used as the basis for the assessment of the documents and carrying out the audits.

In addition, the ZealiD TRA Service fulfils also requirements of the German ordinance for automated video identification methods [Vfg AutoIdent]. Nonetheless, the fulfilment of these requirements were not used as a bases for the certification at hand.

The detailed assessment results are documented in the following evaluation reports:

- Evaluation Report, Identification of natural persons according to Regulation (EU) 910/2014, ZealiD TRA Service, Fulfilment of Requirements according ETSI EN 319 401, Version 1.0, Date 21.05.2022
- Evaluation Report, Identification of natural persons according to Regulation (EU) 910/2014, ZealiD TRA Service, Fulfilment of Requirements according ETSI EN 319 411-1, Version 1.0, Date 21.05.2022
- Evaluation Report, Identification of natural persons according to Regulation (EU) 910/2014, ZealiD TRA Service, Fulfilment of Requirements according ETSI EN 319 411-2, Version 1.0, Date 21.05.2022
- Evaluation Report, Identification of natural persons according to Regulation (EU) 910/2014, ZealiD TRA Service, Fulfilment of Requirements according ETSI TS 119 461, Version 1.0, Date 21.05.2022

The following report is for information only. Compliance with these requirements does not form the basis for certification of the ZealiD TRA Service:

- SRC, Evaluation Report, Identification of natural persons according to Regulation (EU) 910/2014, ZealiD TRA service, Fulfilment of Requirements according Ordinance AutoIdent, Version 1.0, Date 21.05.2022

The conformity assessment was conducted by Rebecca Theuerkauf, Thomas Hueske, Florian Reichelt and Sascha Zielke and accompanied by Lijana Kuodziuviene, Enrika Masalskiene, Robert Hoffmann, Ignas Karpiejus, Saulus Sereika and Tomas Zuoza of ZealiD AB.

In this conformity assessment *non-conformities* were not identified.

The following *recommendation* was identified and documented in the above mentioned audit reports.

The process for approval of access rights should be improved in order to be able to trace more easily who has approved what access permission for what system at what point in time.	ETSI EN 319 401, REQ-7.4-04A
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Use of Components

The ZealiD TRA Service does not use any further component certified pursuant to Regulation (EU) No 910/2014.

Next surveillance audit and next conformity assessment

The next surveillance audit shall be conducted not later than 22 May 2023 and the next conformity assessment not later than 22 May 2024.

6.

References

Laws

- | | |
|-----------------|---|
| [No 910/2014] | Regulation (EU) No 910/2014 of the European Parliament and of the Council of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC. |
| [95/46/EC] | Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the processing of personal data and on the free movement of such data. |
| [2016:561] | Lag (2016:561) med kompletterande bestämmelser till förordning:s om elektronisk identifiering, Departement: Infrastrukturdepartementet RSED DF, Utfärdad: 2016-06-02, Ikraft: 2016-07-01 överg.best. |
| [2016:576] | Förordning (2016:576) med kompletterande bestämmelser till EU:s förordning om elektronisk identifiering, Departement: Infrastrukturdepartementet RSED DF, Utfärdad: 2016-06-02, Ikraft: 2016-07-01 |
| [VDG] | Gesetz zur Durchführung der Verordnung (EU) Nr. 910/2014 des Europäischen Parlaments und des Rates vom 23. Juli 2014 über elektronische Identifizierung und Vertrauensdienste für elektronische Transaktionen im Binnenmarkt und zur Aufhebung der Richtlinie 1999/93/EG (eIDAS-Durchführungsgesetz). |
| [VDV] | Verordnung zu Vertrauensdiensten (Vertrauensdiensteverordnung – VDV) vom 15. Februar 2019. |
| [Vfg Autoident] | Vorläufige Anerkennung einer innovativen Identifizierungsmethode gemäß §11 Absatz 3 VDG, Identifizierung einer natürlichen Person im Rahmen der Beantragung eines qualifizierten Zertifikates unter Nutzung einer Videoübertragung (Videoidentifizierung) mit automatisiertem Verfahren. |
| [EBK KBS] | Ergänzende Bewertungskriterien für Konformitätsbewertungsstellen zur Prüfung der Vorgaben der Verfügung zur Identifizierung einer natürlichen Person im Rahmen der Beantragung eines qualifizierten Zertifikates unter Nutzung einer Videoübertragung (Videoidentifizierung) mit automatisiertem Verfahren gemäß § 11 Absatz 3 VDG, Version 1.6, Stand 06.04.2021 |

Standards and public Documents provided by Stakeholders

- [EN 319 401] ETSI EN 319 401:2021, Electronic Signatures and Infrastructures (ESI); General Policy Requirements for Trust Service Providers, V2.3.1, 2021-05.
- [EN 319 403] ETSI EN 319 403-1:2020, Electronic Signatures and Infrastructures (ESI); Trust Service Provider Conformity Assessment; Part 1: Requirements for conformity assessment bodies assessing Trust Service Providers, V2.3.1, 2020-06.
- [EN 319 411-1] ETSI EN 319 411-1:2021, Electronic Signatures and Infrastructures (ESI); Policy and Security Requirements for Trust Service Providers is-suing certificates; Part 1: General requirements, V1.3.1, 2021-05.
- [EN 319 411-2] ETSI EN 319 411-2:2021, Electronic Signatures and Infrastructures (ESI); Policy and Security Requirements for Trust Service Providers is-suing certificates; Part 2: Requirements for trust service providers issuing EU qualified certificates V.2.3.1, 2021-05.
- [EN 319 412-2] ETSI EN 319 412-2:2020, Electronic Signatures and Infrastructures (ESI); Certificate Profiles; Part 2: Certificate profile for certificates issued to natural persons, V2.2.1, 2020-07.
- [SOG-IS] SOG-IS Crypto Working Group, SOG-IS Crypto Evaluation Scheme Agreed Cryptographic Algorithms, Version 1.2, January 2020.
- [TS 119 312] ETSI TS 119 312:2022, Electronic Signatures and Infrastructures (ESI); Cryptographic Suites, V1.4.2, 2022-02.
- [TS 119 461] ETSI TS 119 461:2021: Electronic Signatures and Infrastructures (ESI); Policy and security requirements for trust service components providing identity proofing of trust service subjects; V1.1.1, 2021-07

Public Documents provided by ZealiD AB

- [T&C] ZealiD AB, Terms & Conditions Subscribers ZealiD TRA Service, 2022-02-02, Revision 12
- [TSPS] ZealiD AB, ZealiD Trusted Registration Authority Practice Statement (TSPS), 2022-05-23, Revision 15
- [GDPR] ZealiD AB, ZealiD GDPR Policies and Procedures, 2021-04-28, Version 2.15

Confidential Documents provided by ZealiD AB

- [AssetInv] ZealiD AB, Record ZealiD Asset Inventory, 2020-03-31 Revision 05 (last updated 2022-05-20).
- [BaltnetosOrder] Baltnetos komunikācijas UAB, INFRASTRUKTŪROS NUOMOS PASLAUGŪ UŽSAKYMAS NR. 1, 2020-11-24

[B3Training]	B3 Consulting Group, B3 Assignment Record, 2020-02-06
[CoInv]	ZealiD AB, Management Board Competency Inventory - TSP, 2020-01-06, Revision 01
[DaProOff]	IMY, Mottagningsbekräftelse, 2021-06-29, Diarienummer DI-2021-5810
[DescIT]	ZealiD AB, IT-Architecture Description, 2022-02-16, Revision 22
[EmRoMaldVer]	ZealiD AB, Emergency Routine Manual Identity Verification, 2022-02-15, Revision 05
[FaceTec LDSR]	FaceTec, Liveness Detection Security Report - Q2 2022
[FinAnnRep]	PricewaterhouseCoopers, Årsredovisning för ZealiD AB, Org nr. 556972-4288, 2021-06-08
[FinStab]	ZealiD AB, Documentation of Financial Stability, 2021-12-15, Revision 07
[HubSpotContract]	HubSpot Customer Terms of Service of January 16, 2020
[ICTSP]	ZealiD AB, Policy ICT Security, 2022-03-25, Revision 16
[InsPol]	ZealiD AB, Documentation of Insurance Policies, 2021-02-22, Revision 06
[InsurancePolicy]	QBE Europe SA/NV, Tech Protect Plus Insurance, Policy number 090 0002387, 2022-01-26
[ISMSP]	ZealiD AB, Policy Information Security Management System, 2022-05-05, Revision 04
[ISP]	ZealiD AB, Policy Information Security, 2022-02-14, Revision 13
[KeyInv]	ZealiD AB, Record Key Inventory, 2022-05-05, Revision 04
[NetConf]	ZealiD AB, Record Network Configuration, 2022-03-29, Revision 28
[PAD Cert Level 1]	iBeta Quality Assurance, Confirmation Letter on Presentation Attack Detection (PAD), Level 1 according ISO/IEC 30107-3, 2018-08-20
[PAD Cert Level 2]	iBeta Quality Assurance, Confirmation Letter on Presentation Attack Detection (PAD), Level 2 according ISO/IEC 30107-3, 2019-02-07
[RIA]	ZealiD AB, Routine Internal Audit, 2022-02-09, Revision 07
[RIC]	ZealiD AB, Routine Information Classification, 2021-05-20, Revision 12
[Risk]	ZealiD AB, Record Risk Assessment & Treatment, 2022-03-21, Revision 4
[RoAccMan]	ZealiD AB, Routine Access Management, 2022-02-16, Revision 14

[RoBCP]	ZealiD AB, Continuity Plan, 2022-03-31, Revision 14
[RoCEORev]	ZealiD AB, Routine CEO Review, 2021-08-18, Revision 12
[RoChMa]	ZealiD AB, Routine Change Management, 2022-03-30, Revision 14
[RoCoMa]	ZealiD AB, Routine Complaint and Dispute Management, 2022-02-28, Revision 10
[RoCoTr]	ZealiD AB, Routine Competence and Training, 2022-02-09, Revision 11
[RoDes]	ZealiD AB, Roles Description, 2021-10-12, Revision 09
[RoDevPr]	ZealiD AB, Routine Development Process, 2022-04-19, Revision 12
[RoEncM]	ZealiD AB, Routine Encryption Management, 2022-02-16, Revision 13
[RoExCom]	ZealiD AB, Routine External Communication, 2022-05-04, Revision 10
[RoGRCRev]	ZealiD AB, Routines GRC Review, 2021-09-13, Revision 12
[RoIncM]	ZealiD AB, Routine Incident Management, 2022-04-04, Revision 10
[RoIncR]	ZealiD AB, Routine Incident Reporting, 2022-04-01, Revision 05
[RoITSecM]	ZealiD AB, Routine IT-Security Measures, 2022-02-16, Revision 13
[RoITSecR]	ZealiD AB, Routine IT Security Review, 2022-02-16, Revision 15
[RoKeyM]	ZealiD AB, Routine Certificate and Key Management, 2022-04-29, Revision 14
[RoLoM]	ZealiD AB, Routine Log, Archive and Backup Management, 2022-02-16, Revision 16
[RoMaVe]	ZealiD AB, Routine Manual Identity Verification, 2022-01-25, Revision 13
[RoMaProDescr]	ZealiD AB, Manual Vetting Process Description, 2022-02-15, Revision 06
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- [ER EN 319 411-1] SRC, Evaluation Report, Identification of natural persons according to Regulation (EU) 910/2014, ZealiD TRA Service, Fulfilment of Requirements according ETSI EN 319 411-1, Version 1.0, Date 21.05.2022
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End of Conformity Assessment Report