# How to successfully start using the ZealiD app?

With only Face or Touch ID, users can sign, register and authenticate anywhere with a qualified certificate and signature - the highest expression of regulated digital identity in the EU

ZealiD

# Agenda

**About ZealiD**

**How to register?**

**Registration Time**

# About ZealiD

ZealiD is Qualified Trust Service Provider (QTSP) on the EU Trusted list. We are the first QTSP to offer non-video based remote identity verification on the eIDAS qualification standard.
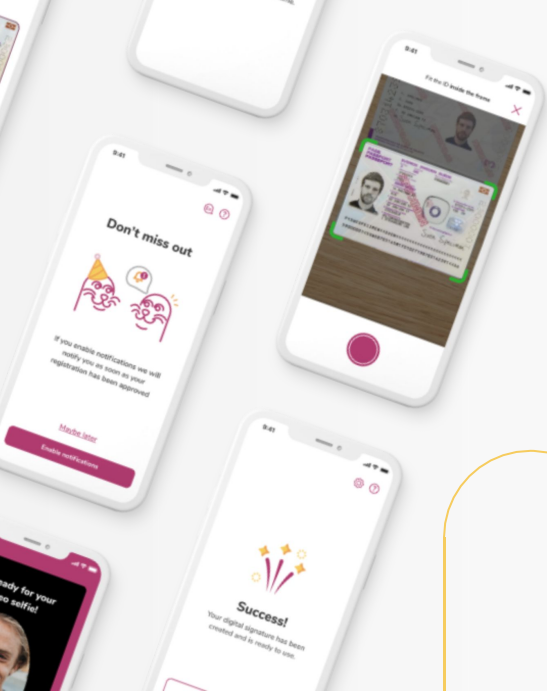
| 3 offices | 40+ employees | 40+ partners and customers |

# How it works



**1. Get ready!** — Select one of 24 languages, enable notifications

**3. Liveness check** — Prove your physical presence taking a video selfie

**4. ID check** — Capture your ID document

**5. Manual vetting** — Your registration will be manually checked by our team

**6. Sign agreement** — Activate your digital signature by signing the agreement

# You will need

Download the ZealiD app from App store or Google play

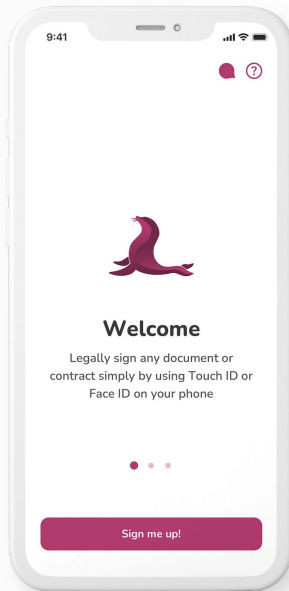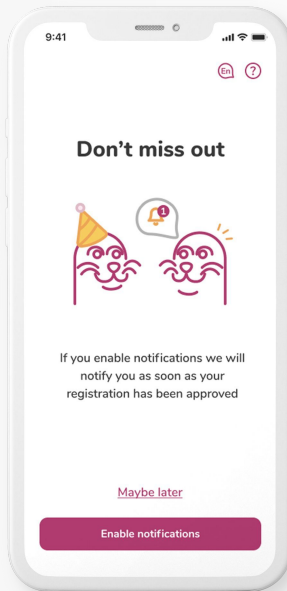Device which supports biometrics (Face or Touch ID)

Valid identity document: ID card, passport or residence permit

1. **Get ready**
2. Device registration
3. Liveness check
4. ID check
5. Manual vetting
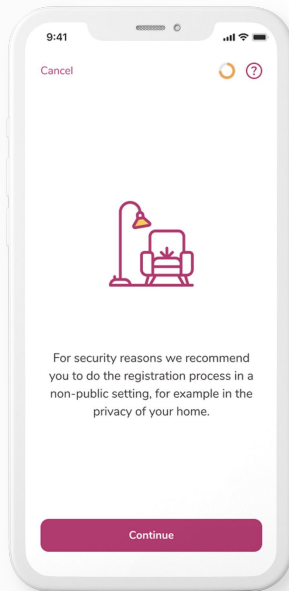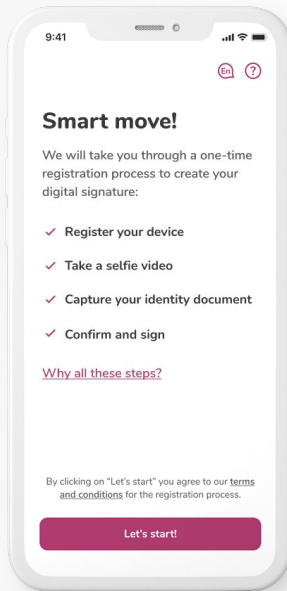6. Sign agreement

**Get ready**
Enable push notifications to know when your application has been reviewed.



**Don't miss out**

If you enable notifications we will notify you as soon as your registration has been approved

_Maybe later_

Enable notifications



**Welcome**

Legally sign any document or contract simply by using Touch ID or Face ID on your phone
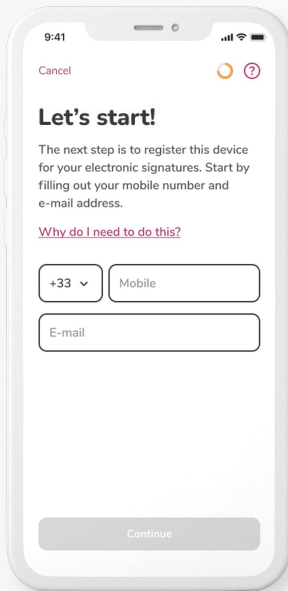
Sign me up!

1. **Get ready**
2. Device registration
3. Liveness check
4. ID check
5. Manual vetting
6. Sign agreement

**Get ready**
We recommend to register in a private and secure setting. Registration process includes filming your ID document. Therefore, it is important to keep your personal data safe and away from strangers in a public environment.

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9:41  En ?

## Smart move!

We will take you through a one-time registration process to create your digital signature:

✓ Register your device

✓ Take a selfie video

✓ Capture your identity document

✓ Confirm and sign

Why all these steps?

By clicking on "Let's start" you agree to our terms and conditions for the registration process.

**Let's start!**

---

9:41  Cancel  ?



For security reasons we recommend you to do the registration process in a non-public setting, for example in the privacy of your home.

**Continue**

1. Get ready
2. **Device registration**
3. Liveness check
4. ID check
5. Manual vetting
6. Sign agreement



9:41

Cancel

# Let's start!

The next step is to register this device for your electronic signatures. Start by filling out your mobile number and e-mail address.

Why do I need to do this?
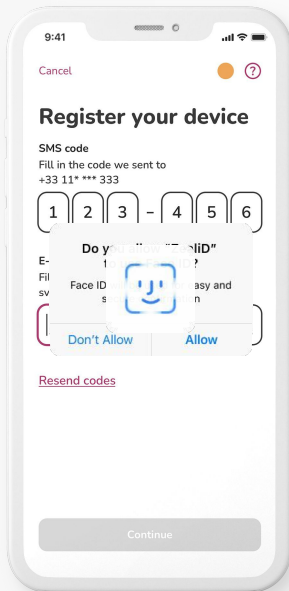
| +33 ⌄ | Mobile |

| E-mail |

Continue

## Device registration

Enter your phone number and email address to receive one-time passwords (OTP). By entering the contact details you will receive OTP as an SMS and an email. You will register your device as a Trusted device for qualified signing later in the process. By using your biometrics FaceID/TouchID you'll make sure that you and only you will be able to sign documents using the ZealiD mobile app.

1. Get ready
2. **Device registration**
3. Liveness check
4. ID check
5. Manual vetting
6. Sign agreement

**9:41**

Cancel                          (?)

# Register your device

**SMS code**
Fill in the code we sent to
+33 11* *** 333

| 1 | 2 | 3 | – | 4 | 5 | 6 |

E-
Fil              Do you allow "FaceID"
sv                                          asy and
        Face ID

Don't Allow              Allow

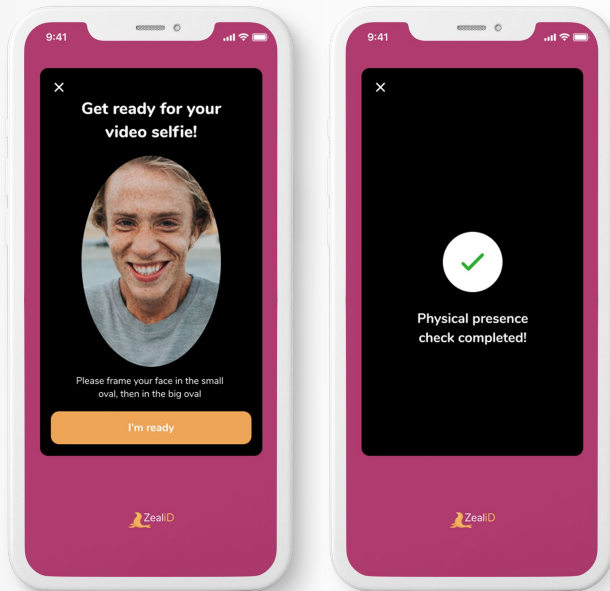Resend codes

Continue

**Device registration**
In this step, you will receive the OTP codes.
By entering the codes and confirming it
with FaceID/TouchID you will register your
mobile device for qualified signing.

1. Get ready
2. Device registration
3. **Liveness check**
4. ID check
5. Manual vetting
6. Sign agreement

**Liveness check**
You will make a video selfie. Center your face in the oval frame and follow the instructions. A video selfie prevents impersonation and deepfake.
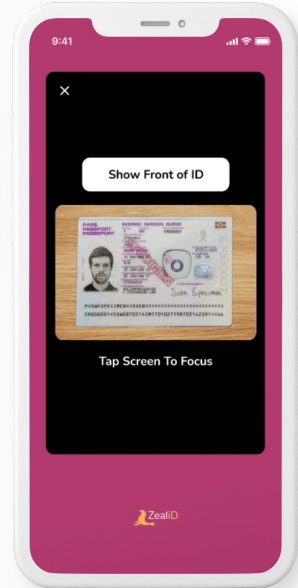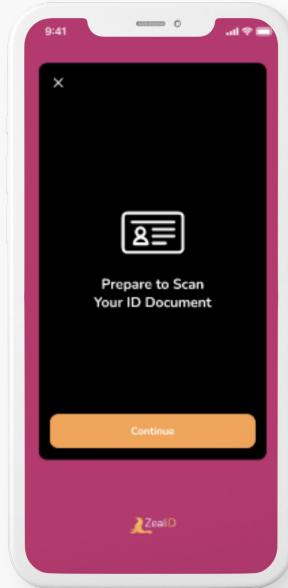


Get ready for your video selfie!

Please frame your face in the small oval, then in the big oval

I'm ready

ZealiD



Physical presence check completed!

ZealiD

1. Get ready
2. Device registration
3. Liveness check
4. **ID check**
5. Manual vetting
6. Sign agreement

**ID check: photo**
Put your ID document on a flat surface and fit it into a frame. Make sure the photo is in a good lighting and quality. The photo should be representative as it will be held for evidence purposes.
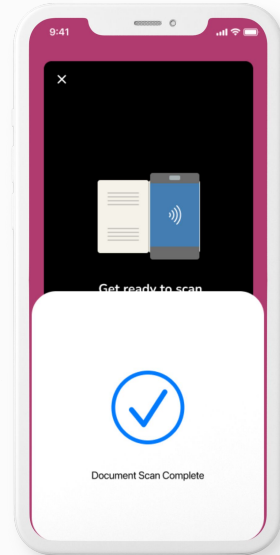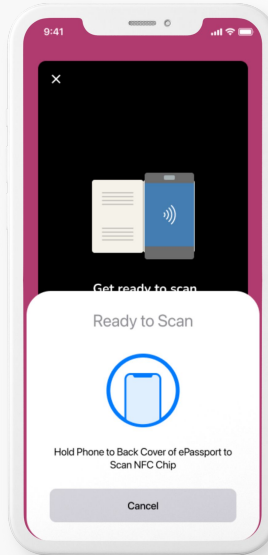
At this stage the app will recognise whether the document is NFC supported.



Prepare to Scan
Your ID Document

Continue



Show Front of ID

Tap Screen To Focus

1. Get ready
2. Device registration
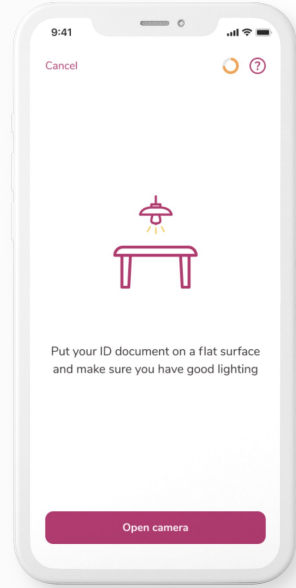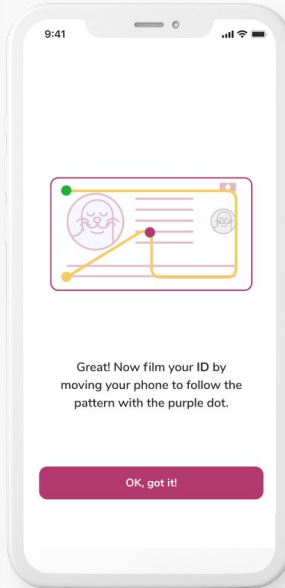3. Liveness check
4. **ID check**
5. Manual vetting
6. Sign agreement

**NFC scan**
Scan the identity document for NFC certificate validation and information about the document holder transfer.



Ready to Scan

Hold Phone to Back Cover of ePassport to Scan NFC Chip

Cancel

Document Scan Complete

1. Get ready
2. Device registration
3. Liveness check
4. **ID check**
5. Manual vetting
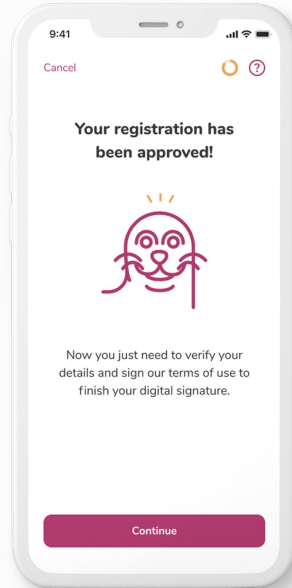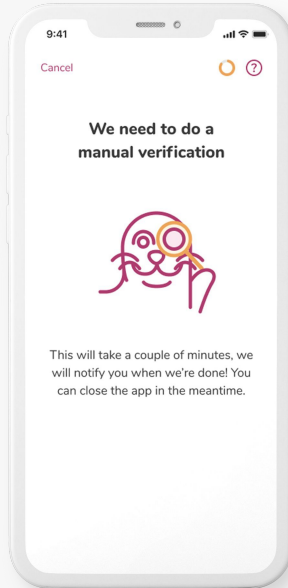6. Sign agreement

**Or do a video pattern**
Put your ID document on a flat surface and repeat the pattern shown in the application's instructions while filming your document. Move your phone to follow the line. The flash light of your camera will turn on automatically to ensure good lighting.

9:41

Great! Now film your ID by moving your phone to follow the pattern with the purple dot.

OK, got it!

9:41

Cancel

Put your ID document on a flat surface and make sure you have good lighting

Open camera

1. Get ready
2. Device registration
3. Liveness check
4. ID check
5. **Manual vetting**
6. Sign agreement

**Manual Vetting**
Every application is reviewed by the Manual Vetting Team. During manual check, a highly trained Specialist will check data received, inspect document validity and authenticity to prevent fraud.

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9:41

Cancel

## We need to do a manual verification

This will take a couple of minutes, we will notify you when we're done! You can close the app in the meantime.

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9:41

Cancel

## Your registration has been approved!

Now you just need to verify your details and sign our terms of use to finish your digital signature.

Continue

1. Get ready
2. Device registration
3. Liveness check
4. ID check
5. Manual vetting
6. **Sign agreement**

**Sign agreement**
Your full name and serial number will be provided on the screen. Check and confirm that the details are correct, agree to the terms and conditions of signature usage. Your certificate will be automatically activated once the agreement is signed.

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9:41

Cancel

**Please check that your details are correct**

Your name
Sven Specimen

Your personal number
870314-2391

I verify that my details are correct

I agree to the terms and conditions for using the ZealiD digital signature

Continue

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9:41

**Hold on while we process you new ID**

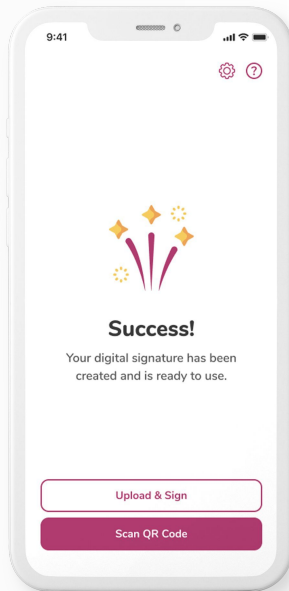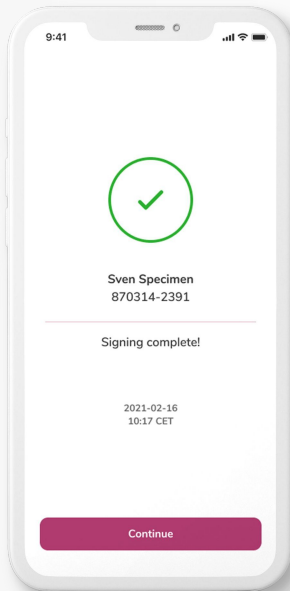We are generating your new digital signature, which will take a minute or so.

Continue

1. Get ready
2. Device registration
3. Liveness check
4. ID check
5. Manual vetting
6. **Sign agreement**

**Congratulations!**
From now on you can start signing documents using the ZealiD app!

9:41

✓

Sven Specimen
870314-2391

Signing complete!

2021-02-16
10:17 CET

Continue

9:41

**Success!**

Your digital signature has been created and is ready to use.

Upload & Sign

Scan QR Code

# Download ZealiD App

# Thank you!

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ZealiD

Available on the
**App Store**

ANDROID APP ON
**Google Play**